

OSWEGO COUNTY OPPORTUNITIES

Medicaid Service Coordination: 598-6664



Experience, Knowledge & Compassion.

*OCO has been providing
Medicaid Service
Coordination in Oswego
County for more than
25 years.*

*Our staff is thoroughly
familiar with the services
and programs available,
and knowledgeable about
Medicaid eligibility and
requirements.*

*All OCO services are
compassionate, consumer-
driven and person-centered;
you make the choices and
we provide the support.*

OCO Medicaid Service Coordination 598-6664

Cindy Collier-Post
Case Management Coordinator
Ext. 1708

Medicaid Service Coordinators Stephanie Floyd

MSC Supervisor Ext. 1710

Amy Myers Ext. 1703

Athena Krause Ext. 1712

Doug Roshau Ext. 1709

Lewis Sterling Ext. 1706

Medicaid Service Coordination (MSC) assists eligible persons by providing them with a person-centered planning approach, which promotes the concepts of choice, individualized services and supports, and consumer satisfaction.

To be eligible for MSC you must be diagnosed with a developmental disability or mental retardation prior to the age of 22. You must also be Medicaid eligible. Please contact us if you need assistance regarding eligibility.

WHAT DOES A MEDICAID SERVICE COORDINATOR DO?

- Designs and writes an **Individualized Service Plan (ISP)** for each person based on the input of the individual and their family, friends and supports
- Assists **access to services** such as residential habilitation, respite, day habilitation, environmental modification, employment services and housing
- Meets with each person as determined necessary to
- **ensure that services are being provided** and that the individual and their family is satisfied with services
- Emphasizes individual safeguards that **protect the health and welfare of the individual**
- Provides **advocacy** for each individual and works to **safeguard personal rights**

IMPORTANT FACTS TO KNOW:

- Your service coordinator works for *you*
- You may select any MSC agency or service coordinator of your choosing
- You may change your service coordinator at any time
- Your current living arrangements should not affect your eligibility for service coordination - you may live with parents, friends, on your own, in a group home, with others, etc.
- OCO Medicaid Service Coordination also serves children

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