

OCO Crisis & Development Services assist people in gaining safety, self sufficiency and personal growth through prevention, intervention and skill building services. Services are detailed at www.oco.org/crisis-development.

While services may be somewhat different from before the national health crisis (COVID-19), the numerous programs of **Crisis & Development Services (C&DS)** are continuing to provide applicable support and essential services to the residents of Oswego County, NY.

C&DS Updates

- **residential services** – The **shelters (YES! Youth Emergency Services** and **SAF House** for those effected by domestic violence) and the **Transitional Living Program (PATH: Program to Assist Teenage Homeless)** are operating near typical (individuals are trying to follow CDC recommendations of social distancing and surfaces are being sanitized regularly); plans have been developed to seclude as applicable any resident who has been diagnosed with COVID-19
- **non-residential services** (**Health Education, SCORE/Workforce Development, SAF, Homeless Service, JART, OPTIONS, Health Homes & Supervised Visitation Center**) –
 - the **hotlines - Homeless Services (1-877-342-7618) & SAF Victim Services (315-342-1600)** - are being answered by trained staff following the typical practices
 - **all individuals in need of services should be directed to call (please see contact information below)** to maintain health and safety of staff and clients; if needs can be taken care of without meeting face-to-face, staff will make those arrangements; if a **face-to-face meeting** is necessary, an appointment will be made for staff to meet at Hillside Commons office in Oswego following the agency's visitor screening procedure; additionally, those seeking an emergency assistance will also be served in alignment with the same procedure
 - **onsite staffing** is suitable to maintain essential services while keeping people (staff and consumers) sufficiently apart to lessen the possibility of transmitting any virus or illness; facilities are being sanitized regularly with capacity of large spaces reduced to align with CDC guidelines
 - **transportation** is provided on a **very** limited basis for emergent issues or to access basic need supplies or essential services only (staff will whenever possible deliver the needed supplies to the home with no physical contact)
 - **Prevention Services** has limited outside group activities for Clubhouse and Health Education (contact for more info: 315-342-7532, option 7). Health Education is also delivering condom packs and menstruation kits outside with limited contact to meet needs. While Health Education is not able to transport, if someone is in need of STD/pregnancy testing, please contact (call or text 315-297-5757) for help with accessing limited reproductive health appointments and/or self-collection testing options.

Anyone can call the **OCO Crisis Hotline (1-877-342-7618)** with questions about housing, needing information or referrals or need help finding food and other basic supplies.

Please feel free to contact **C&DS programs at (315) 342-7532** - select:

- 2 = Homeless Services
- 3 = SAF: Services to Aid Families
- 4 = Health Homes
- 5 = HUB / SCORE / Youth Clubhouse
- 6 = PATH: Program to Assist Teenage Homeless & JART: Job Assistance Readiness Training
- 7 = Prevention Education related to Health Education
- 8 = Prevention Education related to SAF Education

Information about C&DS programs is updated regularly at:



Facebook Pages:

- [OCO - Oswego County Opportunities, Inc.](#)
- [Backstreet Books](#)
- [OCO Breastfeeding Support](#)
- [OCO Health Education](#)
- [OCO JART](#)
- [OCO OPTIONS](#)
- [OCO PATH](#)



Facebook Pages:

- [OCO SAF - Services to Aid Families](#)
- [OCO SCORE](#)
- [The Spot](#)
- [Youth Health Advocate Project](#)
- [OCO Two4Two](#)
- [OCO LGBTQ+ Dropln](#)



Instagram Pages:

- [OCO Health Education](#)
- [TeamYHAP](#)



Youtube Pages:

- [OCO, Inc.](#)
- [OCO Health Education](#)



Twitter Pages:

- [OCO, Inc.](#)
- [Team YHAP \(Youth Health Advocate Program\)](#)



Snapchat Pages:

- @knowyourstatus1 (YHAP)



TicTok:

- @oco.healtheducation