



**Diane Cooper-Currier**  
**Executive Director**

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***How many years have you worked at OCO?***

32 years. I have been Executive Director since Dec. 2007.

***What do you like best about your job?***

I get to interface with staff and programs throughout the entire agency and appreciate the excellent work that everyone does. I also enjoy networking with community partners to identify community needs and plans for taking action and improving the quality of life in Oswego County.

***What have you learned about yourself since you began working at OCO?***

Since I've worked here a long time, there have been many things I've learned about myself. I've learned how to blend a caring heart with a practical, "business" sense to make decisions that consider both what's best for people and business; and I've learned how important it is to be aligned with an organization's mission. The mission of OCO has always aligned with me personally. For me, OCO is an avocation, not a vocation – it is who I am and not just who I am at work.

***Tell us about one thing you have done that has made OCO better:***

I, along with a team of employees and board members, led a reorganization of the agency that streamlined processes and improved the use of technology in the organization in order to be more efficient, effective and better document the great work this organization does.

***A Favorite Saying:***

“Decide with the head, deliver with the heart.”



**Patrick J. Waite**  
**Deputy Executive Director**

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**Programs: OCO's Services**

***How many years have you worked at OCO?***

I have worked for OCO 35 years, becoming the Deputy Executive Director in 2016. Prior to this position, I served as the Director of Residential Services for many years. Throughout my career at OCO, I have been a Case Manager, Case Manager Supervisor, Program Coordinator, and Department Director.

***What do you like best about your job?***

I like the diversity of the job and all the people I come in contact with. As the Deputy Executive Director, I have the opportunity to work and interface with all the services the agency provides. It is exciting to see new opportunities come to fruition.

***What have you learned about yourself since you began working at OCO?***

I have learned that I do have to be organized and accepting that small successes are "great successes." Patience and persistence pays off.

***Tell us about one thing you have done that has made OCO better:***

I have a great passion for housing. Everyone deserves to have a place they call "home." Improving and developing housing, in particular for persons with disabilities has been a great honor for me.



**Betsy Copps**  
**Senior Director of Operations**

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**Programs: Corporate Operations, including Corporate Compliance, Facilities, Information Technology, Planning, Public Relations, Safety, Social Media, and Website.**

***How many years have you worked at OCO?***

7 years, 6 of which were spent as Director of Information and Compliance before I became Senior Director of Operations.

***What do you like best about your job?***

The opportunity to work with such a diverse group of people who are amazingly skilled at what they do. More than that, they are passionate about OCO's purpose! I enjoy the creative process and that feeling of successfully engaging a team to effect positive change; when the whole is greater than the sum of the parts.

***What have you learned about yourself since you began working at OCO?***

That I will never stop learning! Also, that it's more important than ever to surround myself with leaders who are ahead of the curve on what's coming in the regulatory worlds of compliance, strategic planning and safety, as well as technology and facilities management. Information moves too quickly for each of us to be subject experts on all of the areas we lead. We must be interdependent and collaborative.

***Tell us about one thing you have done that has made OCO better:***

I have been able to bring teams together to improve the use of technology, staffing, and systems as well as universal standards and procedures that make our work more efficient, more environmentally friendly, and easier to manage among multiple staff members.



**Brian Greenhouse**  
**Senior Director of Finance**

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***How many years have you worked at OCO?***

4 years. I joined OCO in December 2012. Prior to joining OCO, I was the Chief Financial officer for Marsellus Casket Co. for 20 years overseeing and managing the accounting, purchasing, human resource and safety departments. We grew from a 200 to a 350 employee company and moved to a new modern manufacturing facility in DeWitt. After the sale and closure of the company, I became the Controller for Clear Channel Broadcasting in Syracuse for 7 years.

***What attracted you to this position at OCO?***

After researching the great programs and services that OCO provides to all of Oswego County, I was very interested in such a great service organization. I researched the job description of the Sr. Director of Finance and felt that my past experiences and accomplishments might help and contribute to the organization.

***What do you like best about your job?***

I like the outstanding work OCO does and especially the highly professional way we do it. I look forward to overseeing many of our company's expenses and expenditures and finding ways to get equal to better quality at equal or better pricing. I love reducing spending and saving money for OCO.

***Tell us about one thing you have done that has made OCO better:***

Since starting work at OCO, I have been able to work with the excellent finance staff and other agency leaders to implement more than \$1,000,000 in cost savings through consolidated purchasing, reductions in fees, renegotiation of agreements, refinancing of loans, and so forth.



**Cindy Seeber**  
**Director of Human Resources**

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**Programs: Human Resources, Training, Wellness, OCO on the Go**



**Patty O'Connor**  
**Executive Assistant**

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***How many years have you worked at OCO?***

6 years. I've been the Executive Assistant since November 2015.

***What do you like best about your job?***

I like the variety of work and being able to interact with people from all over Oswego County.

***What have you learned about yourself since you began working at OCO?***

It makes me happy to support an agency such as OCO, which provides so many important and diverse services to Oswego County residents, and helps lift people up when they are down and out.

***Tell us about one thing you have done that has made OCO better:***

I created a contract tracking system that has made tracking and locating contracts at OCO easier.