

OCO Center for Reproductive Health at Fulton

522 S. 4th St., Suite 500, Fulton NY 13069
Phone: 315-598-4740 | Fax: 315-598-4728



OCO Center for Reproductive Health at Oswego

10 George St, Suite 100, Oswego NY 13126
Phone: 315-342-0888 | Fax: 315-598-4728

July 21, 2026

To Our Valued Patient:

We regret to inform you that effective **December 31, 2026**, Oswego County Opportunities Centers for Reproductive Health will be closing our current health centers in Oswego and Fulton.

As of **October 1, 2026**, we will no longer be able to care for your reproductive health needs. Lisa Sousou's last day of seeing patients will be September 4th, 2026, and Heather Shannon's last day will be October 1st, 2026. At this time, we are working with local practices to accept our patients for continuous care. If you have an appointment with Heather or Lisa after the dates listed, please understand that The Centers for Reproductive Health will be unable to keep those appointments. We are dedicated to working with you to ensure your care is transitioned to another reproductive health provider.

For your convenience, we have enclosed a **Medical Records Release** form and a **Provider Referral Checklist** with this letter. Once you have decided how you would like to proceed, please send back the two completed forms in the envelope provided so we can start gathering your records for your new provider. If you would rather pick up a copy of your medical records to personally take to your new provider, please call our office to set that up.

It is the patient's (your) responsibility to confirm that the provider you choose to continue your care with accepts your insurance plan and that you understand any associated coverage, costs, or requirements. You may also wish to contact your insurance carrier for additional details to ensure a smooth transition. For your convenience we have included the insurances accepted for each practice listed on the Provider Referral Checklist included with this letter.

If we do not hear back from you with a new provider, your records will be shared with the practice chosen to continue care for The Center for Reproductive Health's patients after **December 31, 2026**.

We wish you all the best for your future health and happiness.

The Centers for Reproductive Health

Oswego County Opportunities, Inc.